

# SERVICE AGREEMENT

Heavy Equipment  
Division



**YOU HAVE MADE THE  
RIGHT INVESTMENT!**

**STANDARD | PREMIUM**

Service Agreements

Now protect your investment through a maintenance plan that will maximize uptime and minimize costs.

The JCB Mannai Heavy Equipment Service Agreement is completely customized to suit and helps you maximize the life cycle of your single or entire fleet maintenance need through cost effective plans giving you more time and freedom to focus on your business.

















## TYPES OF SERVICE AGREEMENT WE OFFER:

**STANDARD** – Easiest way to keep your machine at top performance and guarantee that all scheduled service occurs on time. Includes visual inspection check-up with reporting that involves a professional product support team and complete health check-up with our highly trained service team, ensuring that all periodic maintenance and task are performed by JCB Certified Service team as per Manufacturer Recommendation.

**PREMIUM** – The comprehensive reliable first-class service that offers a complete PEACE OF MIND. Includes full service maintenance to the whole machine with JCB recommended lubricant and JCB Genuine Filters. And 7/24 around the clock fleet monitoring via JCB LiveLink website and mobile app. Premium plan was designed to the highest level of convenience from all periodic service issues in the machine. All work is performed by JCB Certified Service team as per Manufacturer Recommendation, allowing you to concentrate on driving your business forward.



<b>CHOOSE THE PLAN THAT WORKS FOR YOU:</b>	<b>STANDARD</b>	<b>PREMIUM</b>
<b>8 Services (every 250 hrs)</b>		
<b>Consumables (lubes and grease)</b> <small>*standard opt., We strongly recommend to use JCB specified oil for all services. Please refer to your operation manual for further information.</small>		
<b>Free Health Checkup</b>		
<b>Live Link Access free for 2 years</b> <small>*2017YM –up and if applicable</small>		
<b>Service on Site</b>		
<b>Genuine Parts</b>		
<b>Special discount on additional repairs (Parts and Labor)</b>		

\*Terms and conditions apply

## GENERAL NOTES:

- Not all machines are compatible with this service. Consult your JCB Representative for further details.
- Daily, weekly maintenance activities, wear parts and additional costs arising from services outside normal working time not included. Substantive repairs machine and repairs to attachment not included
- Please refer to your Machine Operation Manual booklet for more information.
- All packages, plans and discount as subject to change without prior notice.



# WORLD CLASS CUSTOMER SUPPORT



## GENUINE PARTS



JCB FILTERS

JCB WEARPARTS

SERVICE FLUIDS

JCB TYRES



**“Sales sell the first machine. Service sells the second.”**

J.C. Bamford

# BENEFITS



JCB Mannai Heavy Equipment Agreement provides multiple benefits that help you precisely measure your equipment fleet utilization. Performed by highly skilled, competent and fully trained service technicians on all aspects of your equipment.

## EASE ADMINISTRATION

Our scheduled maintenance service price is guaranteed for the whole year and supports value retention for your equipment. Monitoring running hours and managing maintenance owners can reduce costs and improve margins on their fleet.

## BETTER BUDGET CONTROL

No additional charges, no hassle – You know your costs in advance. You can also choose the method of payment that best fits your business requirements.

## FACTORY-TRAINED TECHNICIANS

Your machine will be inspected by JCB Skilled technicians with enormous experience and full performance with extensive knowledge on inspecting, maintaining and focusing on the essential of your equipment.



## INCREASED UPTIME

JCB LiveLink giving you a detailed machine history and service alerts to improve your maintenance planning and records machine life hours to endure your machines maximum uptime. Its reporting machines precise location, movement and activity, offering greater protection against theft.

## MULTIPLE LOCATIONS

We are flexible; we will serve your machines wherever the deployment site may be with the right amount of convenience in terms of dependability and plan capability to allow you focus on the work at hand. We will monitor the machine working hours and we ensure the periodical maintenance been carried out.



## SERVICES PERFORMED TO OEM SPECIFICATIONS

We follow the guidelines that are found in your equipment's operation and maintenance manual. We use genuine JCB Parts and JCB recommended lubricant. Assuring with high class quality, extended component service life is guaranteed and consequential damage avoided.

## FAST & CLEAN SERVICE

Our service trucks are well equipped with a quick-fluid-change EVAC system and carry all exclusive tooling, parts, lubricants and information needed to complete the scheduled service quickly, effectively, reliably clean in one trip.



## **CONTACT US:**

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# **THANKS FOR YOUR BUSINESS**

