



JCB LiveLink

Getting Started Guide

www.jcbl.com





What is LiveLink?

LiveLink benefits you with Higher machine availability, improved fleet control and enhanced machine value.

Below is just a few of the ways LiveLink can work for you:

Increased Uptime

- See when machines are due a routine service on the LiveLink website or register to receive alerts via email.
- An electronic service history of your machine.

Optimised Fleet Management

- Know when your machine needs technical support by e-mail or via the website.
- Know where your machine is and what it was doing.
- Use the reporting tool with a range of comprehensive reports to review your machine's activity or performance history.



Greater Safety and Security

Make your machine safer 24 hours a day through landmark alerts or movement alerts via text, e-mail or the website

- Tow away alerts
- No external antenna
- Internal battery

To get started contact your LiveLink champion at your dealership and you will be given a tenancy, all you need is an e-mail address.

The website address is:

www.jcbl.com

What can your machine tell you?

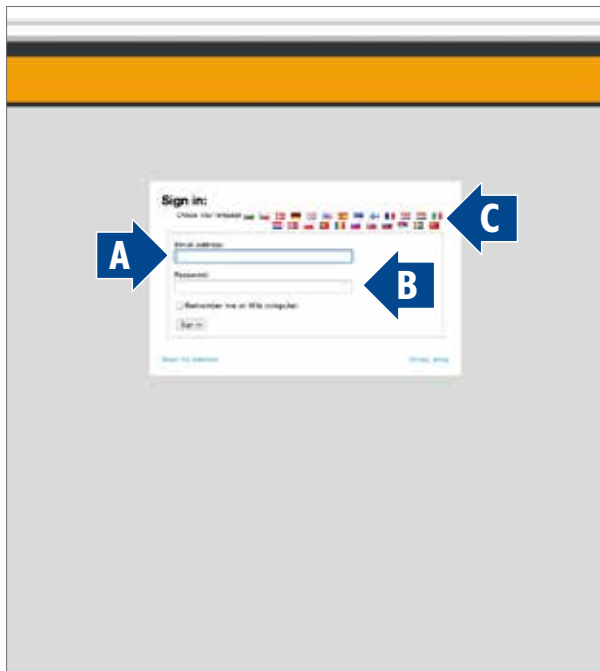
JCB Machine Capability Matrix

MACHINE RANGE	JS MACHINES	LARGE WLS	FASTRAC		TM310	MID-RANGE THL	BHL 3CX / 4CX	COMPACT WLS	OTHER MACHINES*
LOCATION & MAPPING	✓	✓	✓		✓	✓	✓	✓	✓
LANDMARK ALERTS	✓	✓	✓		✓	✓	✓	✓	✓
CURFEW ALERTS	✓	✓	✓		✓	✓	✓	✓	✓
BATTERY BACKUP	✓	✓	✓		✓	✓	✓	✓	✓
TOW AWAY WAKE UP	✓	✓	✓		✓	✓	✓	✓	✓
MACHINE HOURS	✓	✓	✓		✓	✓	✓	✓	✓
WORKING TIME	✓	✓	✓		✓	✓	✓	✓	✓
MACHINE REPORTS	✓	✓	✓		✓	✓	✓	✓	✓
FLEET REPORTS	✓	✓	✓		✓	✓	✓	✓	✓
SERVICE NOTIFICATION	✓	✓	✓		✓	✓	✓	✓	✓
SERVICE HISTORY	✓	✓	✓		✓	✓	✓	✓	✓
SERVICE FUEL LEVELS	✓	✓	-		-	-	✓	-	-
MACHINE CAUTIONS	✓	✓	✓		✓	✓	✓	✓	-
EVENT HISTORY	✓	✓	✓		✓	✓	✓	✓	-
FUEL LEVEL	✓	✓	✓		✓	✓	✓	-	-
IDLE TIME REPORTS**	✓	✓	✓		✓	✓	✓	-	-
ENGINE LOAD**	✓	✓	✓		✓	✓	-	-	-
FUEL CONSUMPTION**	✓	✓	✓		✓	-	✓	-	-
DUTY CYCLE REPORTING**	✓	-	-		-	-	✓	-	-

* Can be installed with LiveLink Lite as an aftermarket fitment

** Capability shown is for machines with electronic engine management system

Your Tenancy



- A** – Enter your email address here
- B** – Enter your unique password here
- C** – Change your language



- D** – User Guide, with instructions and tutorials in here to show you how to use LiveLink

Your home of knowledge

The screenshot shows the JCB LiveLink dashboard. At the top is a navigation bar with the JCB logo and menu items: Dashboard, Machines, Notifications, Reports, Map, Admin. Below this are two main sections. The left section, titled 'All machines', contains a 'Notifications' table with columns for Notification, Machine, Time, Location, and Action. A red notification is highlighted. Below this is a 'Linked' section with a table of machine details. The right section, also titled 'All machines', features a map of the United Kingdom with a red pin indicating a machine's location. Below the map is a status bar showing the date and time: 'May 06 09:35 GMT' and 'Engine hours: 5.7 Engine off hours: 1783'. Blue callout boxes with letters A through E point to specific elements: A points to the Admin menu, B to a notification, C to the map pin, D to a machine in the table, and E to the 'Linked' section header.

A – You can go into more detail of any of the sections here

B – Open notifications on your machine

C – Pinpoint accuracy

D – Your machines

E – Ability to customise your view

Notifications for your machine

The screenshot displays the JCB LiveLink interface. At the top, there is a navigation bar with 'JCB' logo and tabs for 'Overview', 'Machines', 'Notifications', 'Reports', 'Map', and 'Admin'. The 'Notifications' tab is active.

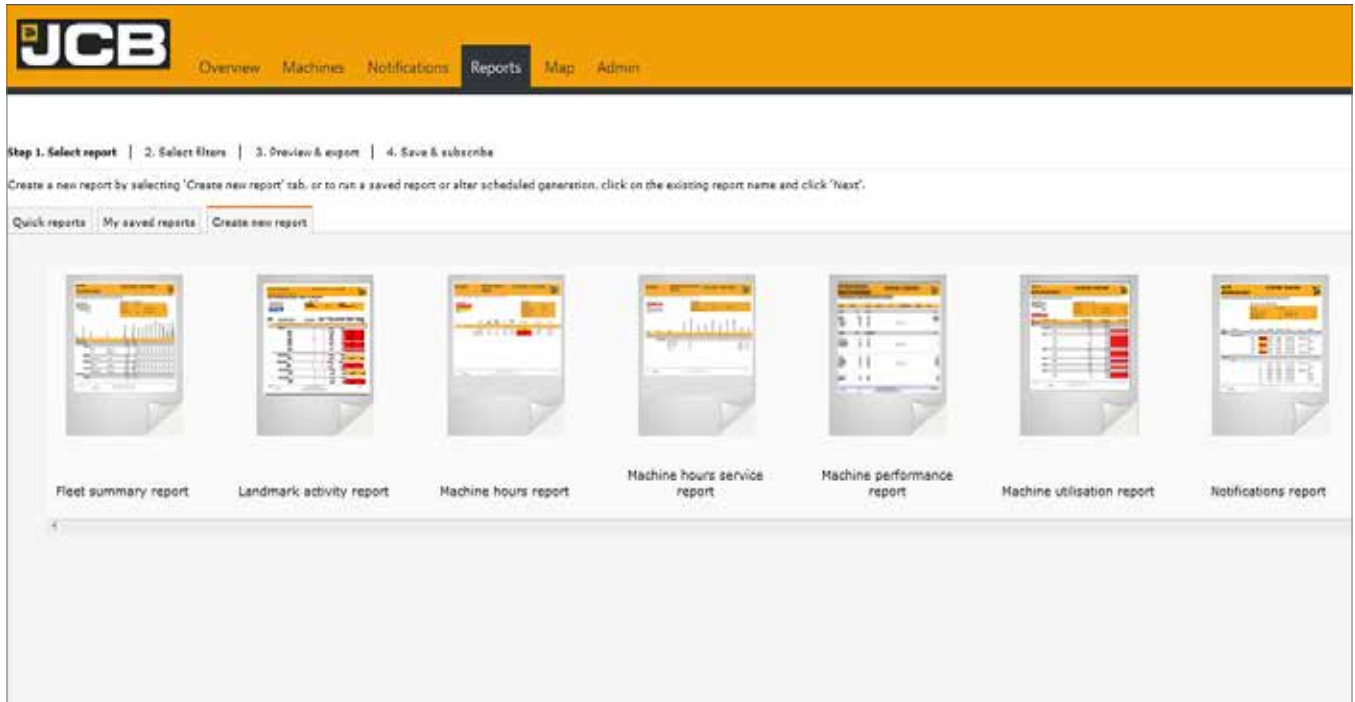
Below the navigation bar, there is a section titled 'All machines Notifications'. A table lists various notifications. A blue arrow labeled 'A' points to the 'Type' column of this table, which includes categories like '500 hours service due', 'Service due', and 'Engine oil change'. The first row is highlighted in red, indicating a critical alert.

To the right of the table, there is a detailed view of a '500 hours service due' notification. A blue arrow labeled 'B' points to this detailed view, which includes fields for 'Description', 'Current hours', 'Date', 'Machine', 'Location', 'VIN', 'Machine profile', and 'Customer'. A 'NOTE' is also present at the bottom of this section.

At the bottom of the page, there is a footer with a small warning icon and text: 'We have changed Fleet, 2024. Fleet 2023. We need your agreement to serve you better. Please click the I agree button now.' There are also buttons for 'I Agree' and 'More info'.

A – Filter by type of alert
B – See your alert details

Reports you can run/subscribe to



The screenshot displays the JCB LiveLink interface. At the top, the JCB logo is on the left, and navigation tabs for Overview, Machines, Notifications, Reports, Map, and Admin are on the right. The Reports tab is active. Below the navigation, a progress bar shows four steps: 1. Select report, 2. Select filters, 3. Preview & export, and 4. Save & subscribe. A text instruction reads: "Create a new report by selecting 'Create new report' tab, or to run a saved report or alter scheduled generation, click on the existing report name and click 'Next'". Below this, there are three tabs: Quick reports, My saved reports, and Create new reports. The main area shows seven report thumbnails, each with a preview image and a label below it: Fleet summary report, Landmark activity report, Machine hours report, Machine hours service report, Machine performance report, Machine utilisation report, and Notifications report.

JCB Overview Machines Notifications **Reports** Map Admin

Step 1. Select report | 2. Select filters | 3. Preview & export | 4. Save & subscribe

Create a new report by selecting 'Create new report' tab, or to run a saved report or alter scheduled generation, click on the existing report name and click 'Next'.

Quick reports | My saved reports | **Create new reports**

Fleet summary report Landmark activity report Machine hours report Machine hours service report Machine performance report Machine utilisation report Notifications report

Create and subscribe to reports that you can use to monitor and enhance your machine's performance

Maintain your tenancy

The screenshot shows the JCB Admin interface. The 'Admin options' section is highlighted, containing several management cards:

- Machines**: Manage your machine details such as machine name, update the machine group to show status, etc.
 - View details for
 - View machine group
 - View configuration
 - View machine group name
- Landmarks**: Manage your points of interest for your fleet.
 - View landmarks
 - View machine details
 - View machine landmarks
- Users**: Add users into the system and manage their details.
 - View users for
 - View details
- Notification profiles**: Manage email and text message notifications of performance indicators, servicing and machine warnings.
 - View notification profiles
- Schedules**: Manage your machine service schedules.
 - View service schedules
 - View machine service schedule
- Machine management**: Manage the location and location of machines to customers.
 - View machine details
 - View location details
- Tenancy creation**: Manage the creation of new tenancy profiles.
 - View tenancy details for
 - View tenancy details
- Security**: Manage security settings.
 - View security settings for
 - View machine security hours
- Contract renewals**: Manage JCB contracts towards the user. Also get information on existing contracts in quick reports.
 - View contract details
 - View contract details

Arrows A-F indicate the following actions:

- A**: Points to the 'Machines' card.
- B**: Points to the 'Notification profiles' card.
- C**: Points to the 'Security' card.
- D**: Points to the 'Security' card.
- E**: Points to the 'Users' card.
- F**: Points to the 'Landmarks' card.

A – Edit your machine details and machine groups

B – Select notifications you want to receive and how you want to receive them

C – Your dealer will manage your service requirements here

D – Edit your machine security hours

E – Create users in your tenancy

F – Create landmarks for your machine

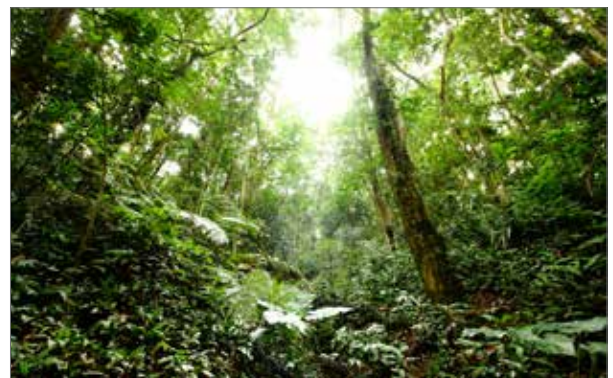
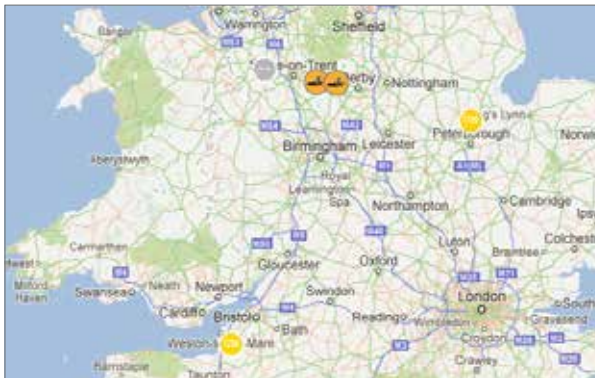
See your machines from satellite, map...

...and street view



SATELITE VIEW

STREET VIEW



MAP VIEW

FIND YOUR HIDDEN MACHINES

Useful Information

- Don't forget, contact your LiveLink champion at your dealer for more information and to create your user ID / customer tenancy.
- LiveLink is regularly updated with new features, lookout for our newsletter in your inbox.

The Livelink website address is:

www.jcbll.com

Take a look at the JCB website for more information
on all of the JCB products www.jcb.com



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